



IT Managed Services

Count on our experts to handle all of your IT needs including planning, monitoring, patching, help desk support, and on-site assistance. With our blended approach, our team can take over daily operations or we can work with your existing team as a supplemental workforce. No more worrying about keeping the operating system patches up to date or the latest antivirus definitions; our team will handle it all.

IT Managed Services Tier Options Include:

| Service | Bronze | Silver | Gold |
|-----------------------------|----------------|----------------|----------------|
| 8x5 Help Desk Support | X | X | X |
| Web Chat Support | X | X | X |
| Support Portal | X | X | X |
| Access to Knowledge Base | X | X | X |
| Server Monitoring | X | X | X |
| Anti-Virus | X | X | X |
| Server Cloud Backup | | X | X |
| Workstation Backup | | X | X |
| Ransomware Protection | | X | X |
| Office 365 / G Suite Backup | | | X |
| On Site Support | Bill as Needed | Bill as Needed | Bill as Needed |

