



E911 Made Easy

E911 SOLUTIONS FOR ANY SIZED ENTERPRISE



Overview

RedSky offers state of the art E911 solutions to complement any enterprise. RedSky's products solve the 3 main problems associated with 911 for the enterprise: We FIND the 911 caller, ROUTE the call to the appropriate PSAP (Public Safety Answering Point), and NOTIFY security/administrative personnel via text/email/screen pop.

As cyber security is top of mind in today's environment, we work tirelessly to ensure our products meet the strict demands of today's modern enterprise. We are proud to say that we are JITC certified for federal and DoD facilities and as such, our solutions are deployed in some of the most secure and complex facilities in the country.

E911 SOLUTION SUITE

RedSky's solutions keep you compliant, future-proof, and fully covered for E911 no matter the size, complexity or vertical of your organization. RedSky's suite of products can be deployed on-premise or in any cloud.

Industry Leading Capabilities



Tracks all enterprise phones, including hard phones and soft phones, whether they are on premise or off premise.



Automatically sends location updates to all regional ALI databases in USA and Canada



Sends emergency notifications to subscribed recipients - SMS, email and screen pops



Wi-Fi phone tracking via access points



24/7 Emergency call support

E911 Manager®

E911 Manager® is a powerful solution that FINDS the location of your end points before an emergency call is made. E911 Manager® can operate with a mix of call servers and 3rd party switches/routers while providing necessary location information with minimal data management. E911 Manager® can trigger notification to the enterprise when a 9-1-1 call is made. For the latest PBX compatibility, virtual requirements, and detailed hardware requirements, please see RedSky's requirements page on our website: redsky911.com/product-suite

Solves for Device Tracking in the Enterprise

E911 Anywhere®

E911 Anywhere® ROUTES emergency calls to the appropriate Public Safety Answering Point (PSAP) and provides NOTIFICATION options for enterprises spread across multiple time zones. E911 Anywhere® can be used with E911 Manager® to provide a fully automated solution, with Cisco ER, or as a standalone application.

Solves for Routing 911 calls to the appropriate emergency dispatch center

Emergency On-Site Notification

RedSky offers both SMS text and email based notification as part of our standard offering. EON, a premium feature, is a client that provides real time notification to on-site security personnel of an emergency call in progress, including the detailed location record of the caller with a loud, audited alarm.

Solves for Notifying Security and Enterprise Personnel

MyE911®

MyE911®, a premium feature of E911 Anywhere®, is the software application that supports softphones. MyE911® tracks end users on and off the physical enterprise. The application allows softphone users to establish their exact location and provide them with national E911 protection.

Solves for Softphone Location Application

E911 Anywhere® Plus Bundle

The E911 Anywhere® Plus Bundle is a premium feature of the E911 Anywhere® cloud service. This bundle offers Call Monitoring - Listen Only Option, Barge In - Listen and Talk Option, and the Call Recording Option.

Solves for enabling security departments to become immediately engaged with emergency calls.

Horizon Prime®

Horizon Prime® allows organizations to establish multiple 911 call routing destinations depending on the location of the call. Horizon Prime® has been developed specifically for business, military, and education entities that have first responders within their physical boundaries and yet, do not act as the primary 9-1-1 PSAP for Enterprise 9-1-1 calls.

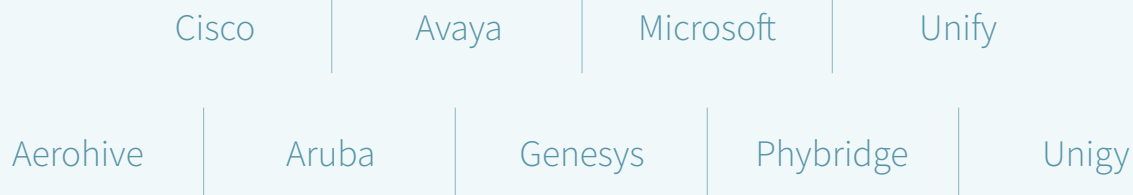
Solves for Routing to Different Emergency Response Dispatch Centers Based on Geographic Boundaries

Horizon Mobility®

Horizon Mobility® is an E911 solution designed specifically for hosted UC platforms, empowering organizations to take advantage of user mobility instead of traditional static offerings.

Solves for Cisco WebEx Calling, Microsoft Teams, Cisco BroadWorks, Ribbon AS, other Open SIP platforms providing an enhanced 9-1-1 offering for Service Providers

Integration Partners



FCC E911 MLTS Mandate

On August 1st 2019 the FCC adopted its Report and Order surrounding E911 for MLTS. In it, the FCC decided to establish minimum rules for all MLTS platforms. That means every single business in the United States that uses any type of MLTS is now required to offer the following:

1. Kari's Law

Requires MLTS that are manufactured, imported, offered for first sale or lease, first sold or leased, or installed after February 16, 2020 to enable users to dial 911 directly, without having to dial a prefix to reach an outside line, and to provide for notification (e.g., to a front desk or security office) when a 911 call is made.

2. Ray Baum's Act

All 911 calls must have a dispatchable location. Sec 506 of Ray Baum's Act defines 'dispatchable location' as: Street address - 333 N. Michigan Ave. Floor - 16th flr, Room # or Zone - Room 1612/NE Corner

FAQ

Does this include softphones?

Yes. Any device that can access the public switch network is expected to meet these requirements.

My company issued stickers to our laptops that say “don’t dial 9-1-1 from this device”. Does this mean this device doesn’t need to meet FCC requirements?

Absolutely not. All devices must be able to dial 9-1-1 and be able to provide a dispatchable location. Organizations issuing stickers are operating outside of the law.

We are a small business. Are we exempt?

No. There are no exceptions.

When does this law go into effect?

The FCC recognizes several deployment scenarios:

- 1.** Kari’s Law applies to all new systems manufactured or installed after February 16th, 2020.
- 2.** For those systems installed before February 16th, 2020, any significant change to the core of the MLTS triggers a compliance requirement.
- 3.** For those systems installed before February 16th, 2020, that do not experience any significant change to the core of the MLTS, all static on premise devices must have an associated dispatchable location by January 6th, 2021.
- 4.** For those systems installed before February 16th, 2020, that do not experience any significant change to the core of the MLTS, all devices must have an associated dispatchable location by January 6th, 2022.

Why RedSky?

RedSky is focused on E911 and dedicated to making E911 easy. Here are a few reasons our customers love us:

- Dedicated support staff to help onboard each new customer; guiding them through the installation process and beyond
- Professional services for moves, adds, changes
- Multiple ways to purchase for any budget
- We make sure your solution is future-proofed
- Emergency Onsite Notification (EON) – Notifications for Text, Email, and Desktop ‘Screen Pop/Alarm’ Notifications

How to Purchase E911?

RedSky offers many ways to procure E911 for your organization:

- Direct
- Through your Partner/Reseller
- Via Cisco’s Global Price List