

FOR IMMEDIATE RELEASE

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intlx Solutions Unveils intlx360 Dashboard: Revolutionizing Voice Environment Insights

CANTON, MA, March 10, 2025 - intlx Solutions is proud to announce the launch of intlx360 Dashboard, an advanced, centralized data analytics platform designed to transform voice environment insights. Included in the intlx Managed Services offering, intlx360 empowers businesses to shift from reactive incident management to a proactive problem management approach, enhancing operational efficiency and customer experience.

Jeremy Boilard, our Director of DevOps, is proud of his team for successfully navigating the platform's development process, from initial design to final consumer delivery. He stated "This project required the creation of an intuitive interface paired with robust data analytics capabilities. Throughout each stage of the project, the team demonstrated resilience and collaboration in overcoming technical challenges."

The intlx360 Dashboard provides a comprehensive suite of features, including real-time monitoring and alerting, site temperature audits, call data history tracking and analysis, certificate audits, secure cloud backups, and asset identification. These capabilities equip businesses with the tools needed to maintain system stability, identify issues before they impact operations, and ensure critical data is always protected.

Committed to a strong focus on security, intlx360 incorporates Zero Trust Interface Access, delivering secure, controlled access to critical systems. With encrypted data protocols, sensitive information remains protected, while streamlined data analytics simplify insights to drive better decision-making.

"With intlx360, we're redefining how businesses manage their voice environments," said Kenny Pearl, President at intlx Solutions. "Our platform empowers organizations to move from simply reacting to issues to proactively optimizing their systems, ensuring a more secure and efficient communication environment."

Discover how intlx360 can elevate your business operations by providing actionable insights, enhanced security, and continuous monitoring.

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If you would like more information about this announcement and how we can help your business, please call (781) 352-0377 or email info@intlxsolutions.com.