

Advanced Services Team

Controlled Change. Operational Confidence.

The Advanced Services Team helps keep your communications environment secure, stable, and up to date through proactive support and expert guidance.

BUSINESS OUTCOMES

- Reduced downtime and business risk
- Faster resolution of critical issues
- Improved security and compliance readiness
- Greater visibility and control of your environment
- More value from your technology investments

WHY INTLX?

- Experienced engineers with deep Avaya and Microsoft Teams expertise
- A proactive approach to preventing issues before they arise
- Direct access to senior technical resources
- Help navigating vendors, carriers, and complex environments
- A team that works alongside you, not behind a ticketing system

HAVE AN "UNSOLVABLE" ISSUE?

The Advanced Services Team specializes in resolving complex issues that other providers have deemed unsolvable, helping organizations recover value from existing technology investments.

ADVANCED SERVICES

ESCALATIONS & ROOT
CAUSE RESOLUTION

SOFTWARE RELEASE
MANAGEMENT

PROACTIVE CERTIFICATE
MANAGEMENT

RESCUE MISSIONS FOR
"UNSOLVABLE" ISSUES

LICENSE MANAGEMENT